POWER TECHNOLOGY P.S.A.

SERVICE ACCESSIBILITY INFORMATION

Version 1.0 · Effective from: to be confirmed

DRAFT — document pending legal review

> Draft for review by a lawyer before publication. This English version is provided for information; in case of discrepancies the Polish version prevails.

§ 1. General information

1. This information concerns the service provided by Power Technology P.S.A., with its registered office in Lubicz Górny, ul. Widokowa 8, 87-162 Lubicz Górny, Poland, KRS 0001087392, NIP 8792755036, REGON 527760094 (hereinafter: the "Service Provider"), via the website fpv.power-technology.pl (hereinafter: the "Website").
2. The service provided on the Website is an e-commerce service within the meaning of the Polish Act of 26 April 2024 on ensuring compliance with accessibility requirements for certain products and services by economic operators (hereinafter: the "Act"), applicable from 28 June 2025.
3. This document contains the information referred to in Article 32(2)(1) of the Act: information about the service offered, information necessary to use it and information on how the service meets the accessibility requirements. It supplements the Terms of Service Provided by Electronic Means.
4. Under Article 4(1) of the Act, its provisions do not apply to services offered or provided by microenterprises. [TO BE VERIFIED: microenterprise status – establish whether the Service Provider meets the criteria of a microenterprise (including average annual employment of fewer than 10 employees and a turnover or balance sheet total not exceeding the equivalent of EUR 2 million in at least one of the last two financial years); the result determines whether the obligations under the Act apply or whether the information and complaints procedure are applied voluntarily.] If the Service Provider is a microenterprise, it publishes this information and handles reports under the rules described here on a voluntary basis.
5. Most recent accessibility assessment of the Website: [TO BE COMPLETED: date of the conformity assessment or accessibility audit and how it was carried out (self-assessment or external audit)].

§ 2. Description of the service

The Website allows users to:

1. learn about the range of FPV drone piloting courses, including available course dates, prices and course programmes, as well as guides for pilots – in Polish, English and German,
2. send an enquiry, including an enquiry about group courses, using the contact form,
3. place an Order for participation in a course for one or more Participants and conclude a distance contract,
4. make payments via the PayU online payment service,
5. use the Account and the Customer Panel, including viewing Orders and payments, completing data, downloading documents and submitting a notice of withdrawal from the contract,
6. receive emails concerning the Order.

§ 3. Information necessary to use the service

1. The Website works in current versions of popular web browsers on computers and mobile devices. The technical requirements are described in the Terms of Service Provided by Electronic Means.
2. The Website is designed to work with assistive technologies, in particular screen readers (e.g. NVDA, JAWS, VoiceOver, TalkBack), screen magnification and keyboard-only operation.
3. Placing an Order involves several steps: choosing the course date and variant, entering the Participants' details and billing details, choosing a payment plan, accepting the terms, checking the summary and confirming the Order with the "Order with obligation to pay" button, followed by payment on the PayU service. Before confirming the Order, all data entered can be checked and corrected.
4. You can log in to the Account using a Google account, an email address and password, or a one-time login link sent to your email address – you can choose whichever method is most convenient in a given situation.
5. If using any function of the Website is difficult, the Service Provider will help in another way, in particular by providing information in an alternative form or helping to place an Order by email correspondence. Contact: biuro@power-technology.pl.

§ 4. How the service meets the accessibility requirements

1. The Service Provider aims to ensure that the Website complies with WCAG 2.1 at level AA, to which the harmonised standard EN 301 549 refers.
2. In particular, the following solutions are used on the Website:
    - a) a semantic page structure (headings, navigation regions, lists) and the language of each language version is marked up,

- b) full keyboard operation, a visible highlight of the active element (focus) and a link that allows users to skip directly to the content,
- c) a text-to-background contrast of at least 4.5:1, and at least 3:1 for large text and interface elements,
- d) text alternatives for images that convey information; decorative images are marked so that screen readers skip them,
- e) content can be zoomed to 200% without loss of information or functionality, and the layout adapts to screens from 320 pixels wide,
- f) scroll-driven animations are decorative and are switched off or reduced when a reduced-motion setting is enabled in the operating system or browser; the Website does not contain content that flashes more than three times per second,
- g) autoplaying videos are muted and can be paused,
- h) form fields have visible labels and instructions, and error messages state in text which field they relate to and how to correct it,
- i) identification (login), security and payment functions are described in text and operated in a perceivable, operable, understandable and robust way, in accordance with Article 18 of the Act,
- j) buttons and links have unambiguous descriptions, including the Order confirmation button and the withdrawal function button,
- k) terms and policies are available on the Website as web pages, and PDF documents are prepared with a structure that allows them to be read by screen readers,
- l) emails have a clear structure and contain the most important information in text form.

3. Some elements of the service are provided by third parties: the Google login page, the PayU payment page and the Cloudflare Turnstile bot protection mechanism. The Service Provider does not have full control over their accessibility. The alternative to logging in with Google is logging in with an email address and password or a one-time login link. In most cases the Cloudflare Turnstile mechanism works without any interaction from the User; if it prevents a form from being sent, you can contact the Service Provider by email.

§ 5. Known limitations

1. Some video material may not have subtitles or audio description. The Service Provider is adding them gradually, and the most important information from the videos is also available in text form.
2. Some photographs may have only general text alternatives.
3. Older PDF documents may not be fully accessible – on request, the Service Provider will provide them in an accessible form.

4. The accessibility of the third-party components referred to in § 4(3) depends on their providers.
5. [TO BE COMPLETED: results of the accessibility assessment or audit and a list of the non-conformities identified, with the planned date for their removal.]
6. The courses take place in field conditions, on the training area in Borne Sulinowo, which may limit the accessibility of the course venue for persons with special needs. We ask anyone interested in taking part to contact us before placing an Order to discuss possible accommodations.

§ 6. Reports and complaints

1. Problems with the accessibility of the Website can be reported at any time to biuro@power-technology.pl. The Service Provider will try to remove the problem without delay or to make the information or function available in another way.
2. A consumer has the right to lodge a complaint with the Service Provider about the service's failure to meet the accessibility requirements (Article 35 of the Act). The complaint contains:
    - a) the consumer's full name,
    - b) a correspondence address, email address or telephone number, indicating the preferred method of contact,
    - c) an indication of the service to which the complaint relates,
    - d) an indication of the accessibility requirement that the service does not meet, together with a request that it be met.
3. The complaint may additionally indicate the preferred way of ensuring that the accessibility requirement is met. A complaint that does not contain the information listed in paragraph 2 will not be considered, in accordance with Article 36(3) of the Act.
4. A complaint may be submitted:
    - a) in writing – in person at the Service Provider's registered office, by post to: Power Technology P.S.A., ul. Widokowa 8, 87-162 Lubicz Górny, Poland, or to the address for electronic delivery [TO BE COMPLETED: address for electronic delivery entered in the electronic address database, if the Service Provider has one],
    - b) orally – in person, to be recorded in minutes at the Service Provider's registered office, or by telephone [FOR THE ORGANISER TO DECIDE: telephone number for receiving oral complaints – Article 37(1)(2) of the Act provides for the possibility of lodging a complaint by telephone],
    - c) in electronic form – by email to: biuro@power-technology.pl.
5. The Service Provider considers the complaint and replies in the manner indicated by the consumer within 30 days of the date of its receipt. In particularly complex cases, the Service Provider informs

the consumer within that time limit of the reason for the delay and sets a new time limit of no more than 60 days from the date the complaint was received. If these time limits are not met, the complaint is deemed to have been resolved in line with the consumer's request (Article 37 of the Act).

6. If the complaint is not upheld, the reply contains a statement of reasons and information about the possibility of submitting the notification referred to in paragraph 7.
7. Anyone may submit a notification to the President of the Management Board of the State Fund for Rehabilitation of Disabled Persons (PFRON) that a service does not meet the accessibility requirements (Article 67 of the Act). The President of the Management Board of PFRON considers the notification or forwards it to the competent market surveillance authority – for e-commerce services, this is the minister responsible for computerisation (Article 38(3)(2) of the Act). The notification may be submitted in writing, orally, in electronic form or in Polish Sign Language, under the rules set out in Article 67(4) of the Act. If a complaint was previously lodged with the Service Provider, a copy of it is attached to the notification together with a copy of the reply or information that no reply was given within the time limit. Information on how to submit notifications is available at www.pfron.org.pl.

§ 7. Updating this information

1. The Service Provider updates this information in the event of changes in the way the service is provided, or changes to the accessibility requirements or to the standards against which it assesses the conformity of the service, and keeps it for as long as the service remains on offer.
2. This information applies from [EFFECTIVE DATE].